

General Terms and Conditions of Ticket Sales

1. Each purchaser of a ticket (hereinafter referred to as customer) assures that he/she is aware of the risks and dangers associated with water sports. This does not require any explicit instruction or information.
2. Each customer assures that he/she is healthy and has the necessary physical condition. In particular, the customer assures that he/she is free from heart and circulatory problems, serious orthopaedic problems and ailments or other health impairments that do not permit physical activity or affect the ability to swim.
3. Observe the posted safety rules and regulations and follow the instructions of the operating personnel.
4. Due to the high risk of injury, riding obstacles is only permitted with an impact protection waistcoat and helmet.
5. Riding obstacles with rental boards or rental skis is prohibited.
6. Violations of points 1-5 will result in confiscation of tickets or, in extreme cases, expulsion from the facility. The tickets thus lose their validity. Any claims against the operator in this regard are excluded.
7. Annual, seasonal or 10-ride tickets are not transferable to other persons. In case of misuse, the operator is entitled to retain the card/transponder. The fee will not be paid back.
8. A return or refund is excluded, also in case of injuries or other impairments of the customer's ability to perform sporting activities.
9. Weather conditions, water levels, force majeure, etc. cannot be made the subject of a complaint and do not authorise the refund or extension of tickets.
10. The opening hours of the water ski facility are publicly announced via a notice on the cable or the website. Depending on the weather conditions, the management or the persons appointed to represent them reserve the right to shorten or extend the opening hours. It is not possible to derive claims against the operator from this.
11. Purchased tickets will not be taken back. Paid fees will not be refunded.
12. In the event of personal injury caused by accidents, we only accept liability if gross negligence or intent can be proven.

Weissenhäuser Strand, 01.04.2023

